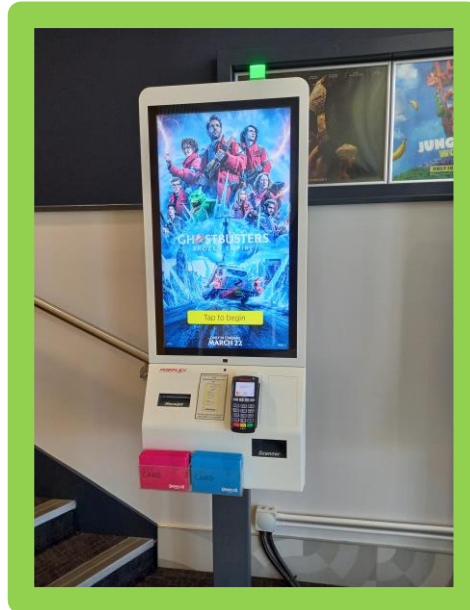




Omniplex Cinema – Dundalk



This is the Omniplex cinema in Dundalk. It is located in Dundalk Retail Park.



There are self-service machines just inside the front door.

If I have a card I can order my tickets for the movie and my food and drink here.

If I am a wheelchair user I need to choose the seat with the picture of a wheelchair.



I collect my food, drinks and tickets at the collection Booth.

I can also pay for my tickets and food in cash here.

If I go with my carer and I buy a ticket, they can come with me for free if they show their Family Carers Ireland membership card at the till.



To collect or pay for food or tickets at the collection booth, I must queue inside the red barrier.

If I am paying cash I must follow the sign to the cash-only queue.

When it's my turn, I will go to the till, and place my order.



If I would like pick-n-mix sweets for the movie, I can buy a pick-n-mix cup at the counter. I can then choose the sweets I would like here.



I take these steps to get to the screen my film is showing in.

My ticket will tell me which screen number to go to. I can also ask a staff member.

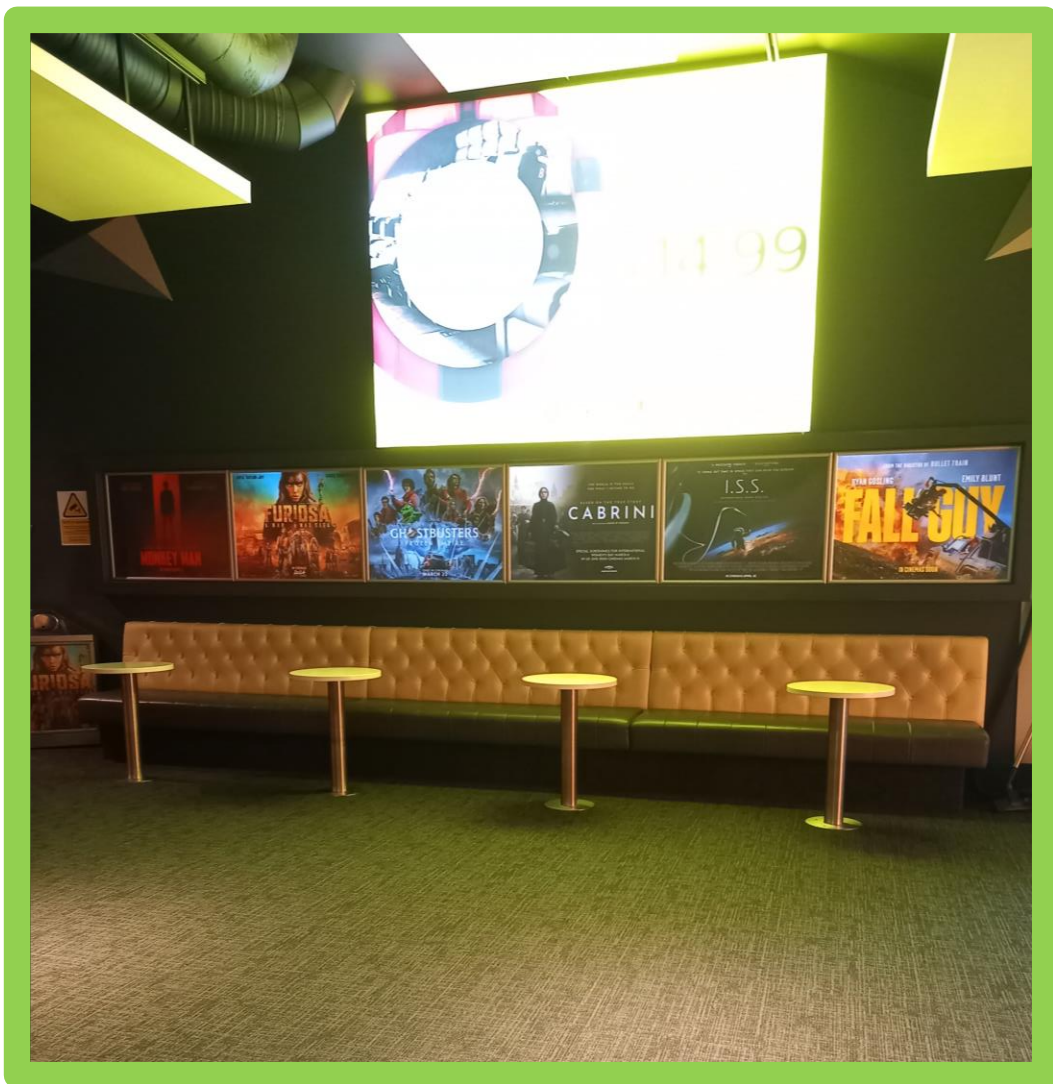
There is also a ramp behind the self-service machines that I can use if I am a wheelchair user.



This is where I show my ticket and I will be directed towards my screen.

Each screen is located off the central lobby. If my movie is not starting yet, I can sit in the lobby.

I can only bring food or drink bought at the cinema with me.



This is the lobby. I can wait here for my movie to start.

I can also go to the lobby to relax if I need a break from the movie at any time.

If I leave a movie screen I need to keep my ticket with me.



The toilets are also located in the lobby. There is a sign for the toilets on the wall.

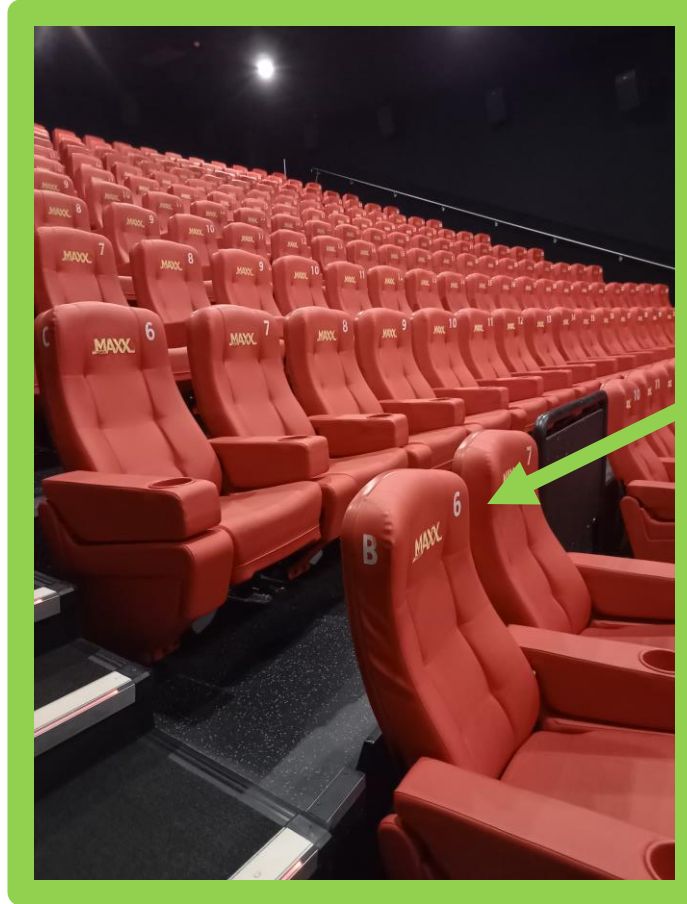
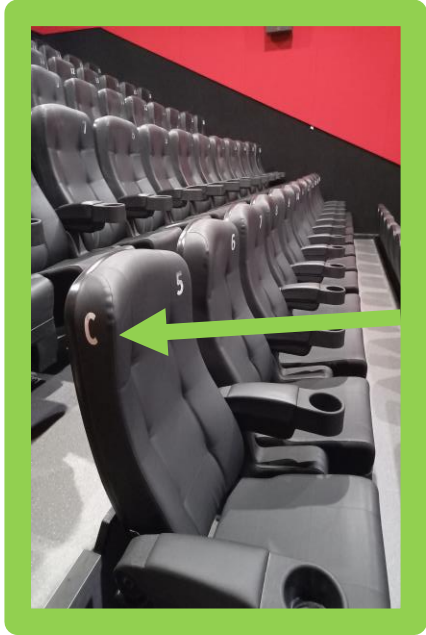
There are male and female toilets as well as a wheelchair-friendly accessible toilet.

I can use this if I need additional space or the main bathroom is too noisy.



I will look at my ticket to see which screen number I need to go to.

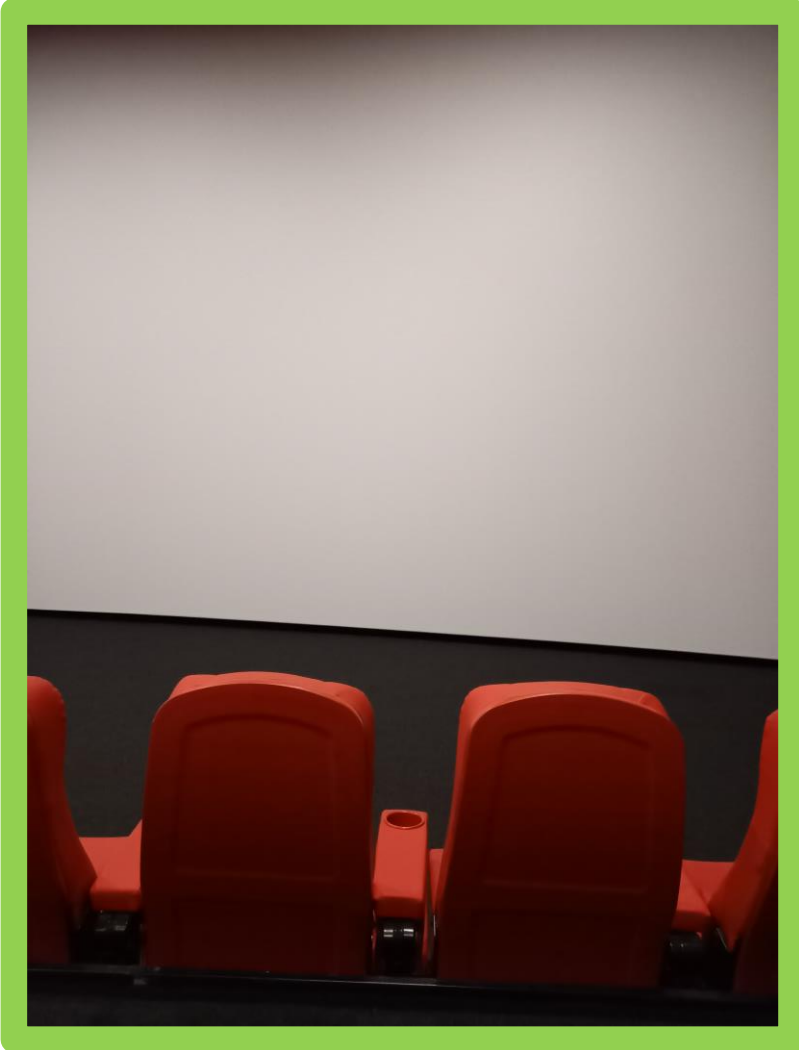
The screen number is displayed beside the door of each screen and also on a screen above each door.



I will look at my ticket to see what row and seat number I am in and find my seat.

If I can, I should try and be quiet when I am watching the movie so everyone can enjoy the film.

If I need a break I can go and sit in the lobby area.



There's a sensory showing every Saturday morning. The lights are dimmed and the sound is lowered.

Subtitles are available.

I can wear my ear defenders.



When my movie is finished I will leave through the front door.

Thank you for visiting the Omniplex Cinema in Dundalk
We hope that you have enjoyed your experience.

Please contact us if you have any queries or suggestions.

Storyboard Company, Drogheda, Co. Louth
www.storyboardpictureguide.ie
Email: elsa@autismsupportlouth.com
Phone: 0861764095

For any Autism queries please contact Autism Support Louth&Meath
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To get in contact with the Omniplex Dundalk,
<https://www.omniplex.ie/company/contact>
For Frequently Asked questions see:
<https://www.omniplex.ie/company/faqs>

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